Ecuador and the Galapagos Islands

The U.S. Embassy is working to facilitate return travel home. U.S. citizens seeking assistance to depart Ecuador should complete this form. The U.S. Embassy will contact registrants if additional departure options become available. This website includes all of the information we currently have for U.S. citizens wishing to depart Ecuador. Please return here often as we will update this site with any new information.

Country-Specific Information:

- Ecuador has confirmed several positive cases of COVID-19 within its borders.
- On March 19, the U.S. Department of State issued a Global Health Advisory Level 4, advising U.S. citizens to avoid all international travel due to the global impact of COVID-19. U.S. citizens who live abroad should avoid all international travel. When commercial flights are available, U.S. citizens who live in the U.S. should arrange for immediate return unless they are prepared to remain abroad for an indefinite period.
- The Government of Ecuador has prohibited all foreigners and Ecuadorians from arriving via air, land, or sea. As of March 17, Ecuador has also prohibited domestic passenger flights and restricted entry to the Galapagos Islands. At this time, we understand these restrictions are scheduled to be in place until April 5.

Departure from Ecuador:

- The U.S. Embassy is aware of the following flight options for U.S. citizens who wish to return to the United States:
  - Private charter flights from Guayaquil to Miami: Interested travelers should contact the airline directly at +1-855-216-7601, +1-877-971-0919, or +1-201-526-7616.
  - TAME flight departing Quito to Fort Lauderdale on March 22 at 02:00 A.M. Contact +593-2-396-6300 ext. 25780 / 25781. (please make sure you are aware of current curfew guidance)
- At this time we are not aware of any other flights departing Ecuador to the United States.
- Due to the current nationwide quarantine and travel restrictions, U.S. citizens located outside of the Guayas province may not be able to travel to Guayaquil for
flights departing from the Guayaquil airport. Here is a letter from the U.S. Ambassador to Ecuador, Michael Fitzpatrick, that may assist with cross-provincial travel should individuals decide to journey to Guayaquil. However, please note that the U.S. Embassy does not have confirmation from the Government of Ecuador that this document guarantees or grants special permissions for transit. The letter may be of use when presented in conjunction with a U.S. passport and proof of a confirmed flight, and a “salvoconducto” if possible.

- U.S. citizens who wish to depart Ecuador should contact commercial airlines directly. You may also monitor the websites for the Quito airport and the Guayaquil airport, as they may have more updated information about available flights.
- To receive important updates, U.S. citizens should ensure that they have registered their travel in Ecuador in the Smart Traveler Enrollment Program (STEP) at https://step.state.gov/.
- For individuals currently in the Galapagos Islands: The Government of Ecuador is collecting information from people who wish to depart from Galapagos. Please fill out this form so that they can contact you directly.

Additional Information:

- The Government of Ecuador has restricted movement throughout the country with very limited exceptions and imposed a curfew from 9 p.m. to 5 a.m. (changing to 7 p.m. to 5 a.m. starting Saturday, March 21). Local jurisdictions have enacted additional restrictions, as the curfew in Guayas province is from 4 p.m. to 5 a.m. These restrictions can change at any time. U.S. citizens should comply with all local laws and monitor local news for any updates.
- People who experience coronavirus symptoms during quarantine isolation – or at any time – should immediately report themselves to local health authorities, to activate corresponding health protocols. Individuals with symptoms may call 171 or 911.
- The Embassy and Consulate have cancelled all routine immigrant and nonimmigrant visa appointments. We will resume routine visa services as soon as possible but are unable to provide a specific date at this time. Non-immigrant visa applicants with an urgent matter and need to travel immediately should schedule an appointment for any available date and submit a request for an expedited appointment. Immigrant visa applicants may contact IVGuayaquil@state.gov for more information.
Local Resources:

- The Government of Ecuador provides coronavirus-related information at this website: [https://www.coronavirusecuador.com](https://www.coronavirusecuador.com). The most up to date information can be found on the Ministry’s Twitter account: [https://twitter.com/salud_ec](https://twitter.com/salud_ec).

Other links:

- [COVID-19 crisis page on travel.state.gov](https://travel.state.gov/covid-19-travel-advisory)
- [Travel.state.gov Ecuador Country Information and Travel Advisory page](https://travel.state.gov/content/travel/en/country/ecuador.html)

Assistance:

U.S. Embassy Quito, Ecuador

+(593)(2) 398-5000
+(593)(2) 398-5000 (after hours)

[ACSQuito@state.gov](mailto:ACSQuito@state.gov)

U.S. Consulate General Guayaquil, Ecuador

+(593)(4) 371-7000
+(593)(4) 371-7000 (after hours)

[ACSGuayaquil@state.gov](mailto:ACSGuayaquil@state.gov)

State Department – Consular Affairs

888-407-4747 or 202-501-4444

[State Department](https://travel.state.gov/content/stateinformation)

Ecuador Country Information

Enroll in [Smart Traveler Enrollment Program](https://travel.state.gov/content/travel/en/citizen/services/smart-traveler-enrollment-program.html) (STEP) to receive security updates

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